

Collectors/Customer Service Representatives
Signing Bonus of \$500.00

Ready to get back to normal CELCO, a privately owned company located in Hudson, is seeking experienced full-time Collectors/Customer Service Representatives for our expanding Call Center.

If you are tired of working weekends, we offer a set weekday schedule, great benefits, generous Paid Time Off (PTO), and several monthly, quarterly and annual bonus opportunity

We are looking for experienced individuals who are : Detail-oriented -- quality and precision-focused; People-oriented -- supportive and fairness-focused, and Team-oriented -- cooperative and collaborative

If you are energetic and money motivated with a strong customer service focus we want you on our team!

COMPENSATION AND BENEFITS:

- Hourly Rate (Base of \$14.00 per hour; \$15.00 guaranteed after 1 year) + monthly bonus opportunities (adding \$2-3 per hour)
- **Signing Bonus of \$500.00 paid after 90 days or once minimum commission is met**
- Paid Time Off (PTO) - 10 days annually + 8 Company paid holidays
- Vacation Time off – 10 days annual
- Competitive benefits -- Medical, and Dental plans
- Free Life, and Disability Insurance after 30 days and 401(k)
- Earn incentives through monthly contests in a fun team environment
- Business Casual dress code
- A smoke free environment.

EXPERIENCE:

*High School Diploma or General Education Degree (GED)

*1+ Year of customer service, collections, call center

*Excellent speaking, listening and customer service skills

*Professional and personable demeanor over the phone

*Knowledge of basic computer operation, including internet research and data entry

SCHEDULE:

- Monday through Friday – no weekends or holidays
- 5 day, eight hour shifts; shifts range from 10am – 7 pm
- 4 day , ten hour shifts 9 a.m. to 8 p.m.

Candidates should forward a resume and cover letter identifying salary requirements to:

CELCO
Attn: SAK
5600 Hudson Industrial Parkway, Suite 200
Hudson, OH 44236
Or email us at:
pascohr@pasco-group.com
EOE